

# **Operations + Contract Specialist**

#### **MISSION STATEMENT:**

Mission Accomplished Transition Services, Inc. (Mission Accomplished) is missioned to prepare aspiring young professionals for the global economy by providing access to coaching, job training and professional development.

#### ABOUT MISSION ACCOMPLISHED

- Mission Accomplished was established in December 2012
- Mission Accomplished is a tax-exempt 501(c) 3 nonprofit organization
- Mission Accomplished is a growing organization seeking entrepreneurial-minded professionals to join the team
- We work in a coworking space (a shared space with other businesses)

#### WHO IS THE OPERATIONS ASSOCIATE?

The **Operations and Contract Specialist** will be an individual who understands the mission and vision of the organization, has an extraordinary commitment to making a difference in the lives of our students/aspiring young professionals and the communities we serve.

This individual will enjoy managing the day-to-day operations of a small business, data management, compliance and contract management.

## THE PERSONALITY OF THE OPERATIONS + CONTRACT SPECIALIST:

An enthusiastic, organized and results-focused self-starter who appreciates using an entrepreneurial-mindset to assure we maintain strong internal and external operations.

As Mission Accomplished Transition Services grows, the **Operations and Contract Specialist** will be critically important to the high performance of our organization.



#### **OPERATIONS SUPPORT:**

- Manage telephone and mail communication, internally and externally
- Assist with coordinating vendors for special events and programs
- Provide administrative and operational support to assure the organization runs smoothly
- Assure general office upkeep, including maintenance of office equipment, placing purchase orders and purchasing office supplies
- Manage relationships with vendors
- Oversee the organization and inventorying of supplies
- Manage confidential databases, emails and other communication on behalf of the organization
- Assist the Chief Coach and Founder, the Board and other team members with miscellaneous projects as requested

#### **CONTRACT PROCESSING:**

- Provide technical assistance to program staff
- Assemble voucher packages for processing
- Assure payments are processed on time
- Independently review reports and recommend changes and approval
- Ensure accounting and administration of funding is timely, accurate, and compliant with funder regulations
- Maintain accurate contract and grant records
- Develop and maintain quality control and audit processes
- Monitor the schedules for contract deliverables
- Serve as a liaison between the administration and program departments

#### **BENEFITS:**

- You will use your current talents and passion within your day-to-day work
- You may have an opportunity to meet local VIP's
- You will have the flexibility to utilize your creative mind and think outside of the box
- You will have opportunities to attend conferences, workshops or trainings relevant to your position

#### PROFESSIONAL EXPERIENCE & SKILLS:

The ideal candidate will possess most, if not all, of the following experience and skills:

- The candidate must have 3+ years of experience in business operations and contract management
- Strong administrative and organizational skills
- A commitment to executing time sensitive tasks and projects
- Proven strong communication skills: written and verbal
- Experience and ease working with people from various diverse backgrounds
- Passion for social justice and improving the professional lives of millennials
- The capacity to work independently and collaboratively with the team
- Creative and detail-oriented
- Experience managing several tasks/projects concurrently in an efficient way while meeting deadlines



# **EDUCATION QUALIFICATIONS:**

 We have some flexibility here. The Mission Accomplished Transition Services team is looking for a results-driven professional with 3+ years of experience maintaining the smooth operation of a business or department and monitoring contract deliverables and compliance.

# **TECHNOLOGY QUALIFICATIONS:**

- MS Office Suite (Word, Excel, etc.)
- E-mail (for communicating)
- Google Docs, DropBox, and project management software (for organizing tasks and information)
- Web, graphic design, photography and videography skills a plus

## **COMPENSATION AND SCHEDULE:**

- \$18.50 \$21.50/hr.; dependent on experience
- 10am 3pm Monday Tuesday; 2pm 7pm Wednesday and Thursday; Flexible based on needs

#### **BENEFITS:**

- Mileage reimbursement
- Cell phone stipend
- Paid time off
- Paid sick time

If you are interested in this position, complete the team member application at <a href="mailto:bit.ly/maapp1209">bit.ly/maapp1209</a>, then send your resume and writing sample to Carmen "Coach Carmen" Duncan at <a href="mailto:cduncan@matransitionservices.org">cduncan@matransitionservices.org</a> or 150 State St. 4<sup>th</sup> Floor, Albany, NY 12207